



POLICIES & DISCLAIMERS MEMO

POs to Janco’s Approved Suppliers:

Supplier shall not change Design, Material or Specifications without written authorization from a designated representative of Janco, Inc. Changes in Supplier's quality system, quality system certification/registration, or other qualification must be communicated in writing to Janco, Inc. All Packing slips and Invoices must include a Janco Purchase Order number, Part number and Supplier lot code (if applicable). Material certification is required with all shipments. Payments on invoices presented without Janco purchase order numbers may be delayed.

Warranty Policy- parts produced/supplied by Janco:

Janco warrants that parts produced at its facilities are fabricated in accordance with buyer's approved prints and documentation. Buyer has an obligation to inspect parts/material within 30 days of receipt. Failure to reject parts/material within 30 days of receipt or use of uninspected parts/material in further processing constitute buyer's full acceptance of the parts/material. Janco, Inc. reserves the right to over and/or under ship by 10% due to manufacturing processes.

RMA Authorization: Parts/material rejected for failure to comply with prints and documentation can only be returned in accordance with the Janco’s RMA program. Please request an RMA number before attempting to return parts/material. Janco cannot accept items returned without authorization.

Customer Property & Consigned Goods:

Any inactive tooling/material remaining at Janco for longer than 1 year, can be deemed abandoned and destroyed.

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If you have any questions/concerns, or if you require further information,  
please contact: Janco Purchasing & Customer Service. Thank you.

PH. 603-742-1581      Email: [purchasing@janco-inc.com](mailto:purchasing@janco-inc.com)

Website: [www.janco-inc.com](http://www.janco-inc.com)

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